SERVICE HOTLINE

REFERENCE NUMBER: 270/2019

13 December 2019

DELAY OF THE EQUITY DERIVATIVES AND CURRENCY DERIVATIVES NLMD PRODUCTS DISSEMINATED 12 DECEMBER 2019

The JSE encountered a technical problem with the production routines on the evening of Thursday, 12 December 2019. This problem resulted in the production and dissemination of the Equity Derivatives (ED.Zip) and Currency Derivatives (CD.Zip) data files being delayed.

The problem was due to a statistics calculation dependent process running longer than anticipated which unfortunately delayed the production of the data files.

As is our customary practice, the JSE will conduct further investigations of the root cause of the problem and assessing what measures to take to try and mitigate this specific type of problem from happening again.

We apologise for the impact to your operations and resultant inconvenience to your data clients.

JS≣

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Market / Service:

Equity Derivatives Markers Data Products Currency Derivatives Market Data Products

Environment(s): Production

Additional Information:

If you have any queries about this announcement, please contact the Client Service Centre (CSC) on +27 11 520 7777 or e-mail customersupport@jse.co.za

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